



CARE INSTRUCTIONS

INDOOR TIMBER

Timber is a natural product and will patina over time. Regular cleaning with warm soapy water is recommended. After cleaning, be sure to dry the surface with a clean, soft cloth to remove any moisture. Liquids should not be left on the surface for any significant length of time. The surface should be dry and clean overnight and through the day to avoid the marking or degradation of the surface. When cleaning, avoid abrasive cleaning products as they may erode the surface and expose the natural grain to staining and discoloration. Where possible, avoid leaving pot plants or coasters etc. in a static location on the surface. The natural ageing of the timber may result in a lighter or darker spot under the concealed surface. When placing hot items on the timber surface, always use coasters or table mats to avoid burning of the surface.

We recommend reoiling when the timber appears to be dry. This largely depends on the environment your furniture is in, especially outdoors. Outdoors furniture requires a little more attention, we recommend applying CUTEK® Eco oil every 6 months. Always read and follow any instructions on the tin. Timber products require maintenance, please consult your local RM representative to discuss our maintenance options.

TIMBER – OUTDOOR

Please refer to Timber Indoor as that information is also relevant.

Timber products require higher levels of maintenance in the outdoor setting, regular oiling is recommended to reduce the chances of surface cracking, splitting, or discoloration.

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To safeguard your timber product, please consult your local RM representative to discuss your personalized maintenance schedule.

UNLACQUERED BRASS AND COPPER

Unlacquered brass and copper tarnishes when exposed to air, this process is expediated through touch and exposure to moisture. To slow down the patina process, clean and polish regularly with a metal ware polish. Avoid the use of abrasive cleaning products as they may alter the surface finish.

LACQUERED BRASS AND COPPER

Lacquer will slow down the oxidation process, although not completely. To maintain the lacquered finish, clean regularly with a damp cloth using gentle detergents where necessary. Where high traffic or use has resulted in a degradation of the lacquer, please consult RM to arrange a touch up or complete re surfacing of the product.

For waxed brass and copper, please refer to 'Waxed Steel & Aluminium'

WAXED STEEL & ALUMINIUM

Wipe all surfaces regularly with a damp cloth, using a neutral detergent when necessary. Avoid the use of abrasive cleaning products as this will erode the hard wax coating to the surface and may result in unwanted surface discolouration or scratches. To upkeep the surface protection, apply and hand buff natural bees wax regularly with a microfibre cloth.

POWDER COATED METAL

Wipe powder-coated surfaces with a damp, clean cloth. If using detergents, ensure they're neutral and never use strong solvents. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring pads or any other cleaning products with a course surface as this may scratch the surface.

LEATHER

Avoid exposure to water. If your product becomes wet, allow it to dry naturally. If your product becomes dirty, wipe with a dry cloth or brush.

When necessary (to polish scuffs, marks, or if leather is looking dull) we recommend treating your leather product with a quality leather conditioner or polish, such as Saphir Crème Universalle Leather Balm. Applying a thin, even coat will help your product develop a lovely patina.

MARBLE & GRANITE

Marble, Granite, Limestone & Travertine should be washed with a clean, soft cloth and fresh warm water. When required, wash your natural stone surfaces periodically with warm water and a mild neutral detergent. Avoid the use of abrasive cleaning products, as they may alter the surface finish. Use a coaster under all glasses, particularly those containing alcohol or citrus juices. Do not place hot items directly on the stone surface.

COMPACT LAMINATE

Wipe down the Compact laminate daily with a soft cloth, using gentle detergents. You may also use Methylated Spirit on a soft cloth using a circular cleaning motion. Avoid the use of abrasive cleaners as these may alter the surface finish.

High pressure Laminate: (missing?)

ELECTRICAL // LAMPS AND SCONCES

Any hardwired electrical products must be installed by a licensed electrician in accordance with the relevant Australian Standard. When cleaning electrical products, avoid the use of moisture. Clean with a dry cloth, being careful to follow the care instruction relevant to the material used in your product. Avoid rapidly switching lighting on and off as this will result in unnecessary wear and tear on switching hardware and electrical components. Be sure to unplug or isolate your product when replacing globes or cleaning.

DRAWER RUNNERS AND HINGES

All mechanical hardware should be cleaned regularly and kept free from dust or debris. Where possible, regularly lubricate hinges and runners with olive oil to allow for smooth action and longevity of the product. If rubbing or mechanical resistance has occurred, please consult your local RM representative.

VINYL

Regular Care

- Remove dust by wiping with soft, lint free cloth.
- Wipe the soiled area with a clean colourfast cloth using a solution of mild soap and clean water.
- Wipe with fresh water using a clean cloth and wipe dry.

Cleaning

- Prompt cleaning of spills and soiling is recommended.
- Gently wipe any soiling or liquid from the surface with a clean, soft cloth.
- Test any cleaning products on an inconspicuous area for colourfastness prior to commencing cleaning.
- Remove all traces of any cleaning product by wiping with fresh water and a clean cloth.
- Dry away from direct heat.

Food + Oily Stains

- Wipe affected area with a soft colourfast cloth using a non-abrasive cleaner. Then wipe with fresh water using a clean cloth and then wipe dry. Healthcare i.e. blood / urine
- Wipe the soiled area with

10% solution of Household Bleach and water. Then wipe with fresh water using a clean cloth and then wipe dry.

Difficult Stains to remove stains such as cosmetics + grease

- Wipe affected area with a 25% solution of Isopropyl Alcohol and water, or a 25% solution of lighter fluid or acetone and water. Apply to the stain using a blotting technique as rubbing may spread the stain. Wipe with fresh water using a clean cloth and then wipe dry.

Difficult Stains to remove stains such as ballpoint pen + markers

- To achieve the best results, it is recommended that ink stains are cleaned immediately. Please note that ink / pen / marker stains are likely to leave permanent marks and immediate treatment may still result in only partial removal. • Blot the mark with a 25% solution of Isopropyl Alcohol and water. Then wipe with fresh water using a clean cloth and then wipe dry.

Please Note: After use of any cleaning products the vinyl must be wiped clean of any residual cleaning product using fresh water and a clean cloth. The presence of residual cleaning product may speed up future soiling and / or cause deterioration of the vinyl over time